

Generations - Understanding Differences

Are you frustrated by what seems like generational tension in the classroom and even the workplace? Intergenerational relationships have much potential for miscommunication and unproductive interactions. They also hold possibilities for fostering creative and productive learning environments.

This workshop will help you understand different generational assumptions and the gifts that each generation offers. Participants will explore the prevailing stereotypes about different generations and gain an awareness of their own generational blind spots that often lead to misunderstandings and conflict. This training reviews practical strategies for intergenerational communication with a focus on building and maintaining respect in the classroom and with workplace interactions.

Workshop Outline

- The Generational Spectrum – From 18 to 75
- How We Think About Each Other – The Truths, the Stereotypes
- Demystifying the Stereotypes Associated with Different Generations
- Life-related and Work-related Values of Different Generations
- Motivating Factors for Different Generations
- Managing Generational Conflict
- Seeking to be Understood – Seeking to Understand
- Practical Strategies for Better Communication

WHEN:	Friday, May 19th
TIME:	9:00 AM to Noon
WHERE:	DoubleTree Suites 16500 Southcenter Parkway Seattle, Washington
FEE:	\$65 p/p (1-5); \$55 p/p (6+)



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About the Trainer

Ruth Yeo-Peterman, based in Seattle, is both a communication specialist and licensed counselor who holds a Master's degree in Expressive Therapies and Mental Health Counseling and a Bachelor's degree in Communication Science. She is currently Vice President of Program Development and Training with First Aid Arts, an international NGO based in Seattle, where she is responsible for managing, developing, and facilitating experiential training. Ruth has more than a dozen years' experience working within diverse and challenging environments in both South Africa and the United States, including roles in justice, education, and community based programs. As a passionate and creative facilitator, Ruth is committed to engaging participants by creating dynamic and supportive spaces for participatory learning.

Register for this workshop

Name _____ Email _____

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Name _____ Email _____

School _____

Check for \$ _____

Return to: NWCCF
8300 28th Court NE #400
Lacey, WA 98516
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Register Online at nwcareercolleges.org